



CLAREWOOD HOUSE  
SENIOR COMMUNITY

September 24, 2020

**Independent Living Visitation Guidelines:**

- Residents may have no more than two (2) visitors at a time, with a maximum of two (2) visitors per day.
- **Visitation Days / Hours: • Visitation will be allowed every day, from 9:00 a.m. to 6:00 p.m.**
- Visitors 18 years old and older may visit in the resident's apartment; however, visitors younger than the age of 18 must visit with the resident on the Front Porch or in designated/approved outdoor areas only.
- All visitors must enter and exit the facility through the designated front entrance and must comply with Clarewood's screening protocol. Visitors are not allowed to enter through rear resident parking back door.
- Visitors must "sign-in" at the main entrance.
- Visitors will be screened, symptom-checked and have their temperature taken when arriving in the building.
- Visitors who meet any of the following screening criteria must leave the facility and visit when they are symptom-free:
  - Fever defined as a temperature of 99.6 Fahrenheit and above, or signs or symptoms of a respiratory infection, such as cough, shortness of breath, or sore throat;
  - Signs or symptoms of COVID-19, including chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea; or additional signs and symptoms as outlined by the Centers for Disease Control and Prevention (CDC) in Symptoms of Coronavirus at [www.cdc.gov](http://www.cdc.gov)
  - Had contact in the last 14 days with someone who has a confirmed diagnosis of COVID-19, is under investigation for COVID-19, or is ill with a respiratory illness;
  - Has a positive COVID-19 test result from a test performed in the last 10 days.
- Visitors who pass the screening will be granted entry into the facility, providing they wear a mask or face covering over both the mouth and nose and perform proper hand hygiene upon entrance.
- Visitors and residents must wear masks or face coverings and practice social-distancing, remaining at least 6 feet apart during the visit.
- Visitors will refrain from visiting with any resident other than the person they have specifically come to see.
- Visitors will go directly to the apartment of the resident they are here to visit and refrain from walking around other areas of the building. Visitor must wash their hands or use hand sanitizer when they get to the resident's room, and before leaving the residents' room after the visit.

- Visitors will notify the screening staff at the front when they exit the building.
- Visitors are not allowed in the dining rooms, Front Lobby or other common areas at this time.
- Visitors may not participate in any group activities with other residents.
- Visitors will not be permitted to spend the night.
- Guest room rental will not be available until further notice.
- Visitation times are subject to change as determined by facility.
- At any time that the facility experiences an outbreak (as defined by The Harris County Health Department or City of Houston Health Department) of COVID-19, the facility will follow appropriate reporting guidelines for testing and interventions which may include, but are not limited to, halting visitation.

Communication:

When changes in policies are needed:

- Residents will receive a written memo placed under their apartment doors.
- Family/responsible parties and staff will receive an e-mail notification.
  - Anyone wanting to receive e-mail notifications can make a request by e-mailing: [covid-19@clarewoodhouse.com](mailto:covid-19@clarewoodhouse.com)
- The Clarewood House Covid-19 hotline is in-house extension #287 or 713-778-8287. Please visit [www.clarewoodhouse.com](http://www.clarewoodhouse.com) for update Covid-19 information.

**Resident Requirements During Visitation:**

- The resident must wear a facemask or face covering over both the mouth and nose (if tolerated) throughout the visit.
- The resident will be advised, per facility guidelines, to wear a facemask at all times while out of the resident's apartment.
- The resident will follow hand hygiene protocols.
- If the resident is ill, has symptoms consistent with COVID-19, or has tested positive for COVID-19, they will not be able to participate in visitation. An alternate means of visitation will be offered, such as a virtual visit with assistance from staff, if necessary.
- The resident will be encouraged to follow infection control practices during the visit.