



CLAREWOOD HOUSE

SENIOR COMMUNITY

03-23-2020

Dear Residents/Family Members,

Administration has been working 7 days a week planning and implementing policies and procedures in attempt to keep our residents safe. We want to keep you informed and hope to avoid surprises. We are hoping for the best but planning for the worse.

We are planning that we may have multiple residents infected with COVID-19. We will need to isolate the residents infected by placing them in a private room if possible. If multiple residents become infected, we plan to use the 200 Hall or Special Care unit as our Isolation ward. This will mean that we would need to move residents around temporarily. I know that is not what anyone wants to do but under the circumstance is it the best option. The 200 Hall (Magnolia Hall) is best suited for isolation because of the closed fire doors and ability to have 5 private rooms or 10 patients in semi-private rooms. If we need to implement this plan, the Clarewood staff will remove all personal effects out of your 200 Hall room and into the new room. We are giving you notice now because it is a very good possibility we will have someone needing isolation. We will call you to let you know the new room number, phone number etc. Our social worker, activity director and Chaplain are ready to assist the resident in adjustments. You will be credited to for the difference in cost of the special care unit vs the standard room rate.

Residents requiring isolation will also incur additional costs not included in the daily room rate. Isolation requires the use of Personal Protective Equipment (PPE) each time a staff person need to enter the infected patients room, the staff need to put on PPE. Our costs will be passed on and put for PPE kit: A disposable gown (\$1.00), N95 respirator mast (1.25), face shield and or goggles (2.50, pair of gloves (\$.25 cents). The cost of this set up is approximately \$5. If nursing staff enters the room 9 times in 1 day, that \$45 per day. This will go on for possibly 14 days. Costs on supplies are going up and this is only an estimate.

In addition, the residents will need to have a 18oz bottle of hand sanitizer \$4.85 and an infectious waste disposable box. This is a corrugated box with a red bag to dispose of all used and infected PPE and resident infected materials. This medical waste is bio hazardous and cannot be emptied into our general waste compactor. The Medical waste must be sent to be incinerated. The coast is \$35 per box.

Patrick Phiefer- Executive Director